

Client Information

Name: _____

Address: _____

Phone and Email: _____



Deposits: Non-Refundable & Non-Transferable

50% of Scheduled Visits
Check or E-Payment

Your rate for Pet Sitting is \$_____ per visit.
Weekends and Major Holidays are \$10 more per visit.

Cancellation Policy:

Once the deposit is paid, the dates and times requested become yours! If you need to cancel or shorten your trip, please contact Heather immediately. If you need to change your dates, keep in mind your original deposit **cannot** be transferred to new dates. A new deposit will be needed. We do end up turning away clients especially during busy seasons. We cannot fill those time slots easily and quickly.

There are no refunds or credits of any kind especially for cancels day of or hours before the service is needed. That time cannot be filled with another client on the spot.

If the Pet Sitter arrives at Client's home and Client turns away service, then Client is responsible for **100%** of the full visit rate. There is an additional charge for administering any medications or any extra medical care needed.

If paying via E-Payment, the **payment request** must be **completed** before you depart for your trip. Heather will send a payment request which will be found in your notifications tab.

Please visit the **FAQ** page on the website: www.heatherpetcare.com for further information on job sharing and why Heather's Pet Care doesn't allow it.

Sign: _____

Print: _____

Date: _____

Key or Code: _____ E-Payment Handle: _____